

# PEC Utility Management (Pty) Ltd

Company Reg No 2004/032820/07

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## REFUND REQUEST - RESIDENTIAL

Please complete and submit this application during office hours, together with clear copies of the following:

- Copy of account holder's ID or passport
- A cancelled cheque / copy of blacked-out bank statement / bank confirmation letter (for refund purposes)

Documents can be faxed or emailed to: clientservicescpt@pecgroup.co.za or (f) 021 949 0241. Kindly confirm receipt thereof.

### OFFICE USE

New Account No  Primary BP No   FB  RC

PEC Reference No  or E-Wallet No

Building Name

Unit No

Tenant Status  Owner  Tenant

Title  Mr  Mrs  Ms  Dr  Prof Initials

Full Names

Surname

Identification Type  RSA ID  Passport  Temporary ID (E.G. Refugee ID)

Identification No  Identification expiry date

Country of Issue

Email Address

Landline No  Cell No

### BANKING DETAILS

Name of Bank

Branch Name  Branch Code

Name of Account Holder

Account Number  Type of Account  Current  Savings

### REASON FOR REFUND

Credit balance on closed account  (Refund will take place during the Service Provider's next credit run after requested documentation have been received by the Service Provider)

Incorrect/over payment made to PEC  (A R 65.00 administration fee will be deducted from the incorrect/over amount and the balance thereof will be refunded between 5 and 7 business days after requested documentation have been received by the Service Provider)

Credit balance in E-Wallet account  (Refund will take place between 5 and 7 business days after requested documentation have been received by the Service Provider)

### TERMS & CONDITIONS

1. I/We hereby confirm that I have the authority to complete this request, and certify that the information provided in this form is correct.
2. I/We hereby indemnify PEC Utility Management (Pty) Ltd, it's owners and staff from any form of liability that may arise as a result of incorrect information provided by me/us.
3. I/We have read and understood the contents of this document and agree to its Terms & Conditions.

Signed on this  (day) of  (month)  20  (year)

Signature

Full Names & Surname (PLEASE PRINT)