

PRICE STRUCTURE

Dear PEC customer

Please note our pricing structure with regards to sundry charges and penalty fees effective 01 March 2017.

<u>DESCRIPTION:</u>		<u>AMOUNT:</u>
Final payment request: SMS / Email	- R	32.40
Final payment request: Letter	- R	159.60
Disconnection & re-connection fee	- R	800.00
Tampering / illegal connection fee	- R	4 800.00
Call out fee	- R	702.00
Unpaid debit order / cheque	- R	228.00
Same day reconnection fee	- R	682.00

The above fees include VAT. Penalties and fees are subjected to annual increases.

IMPORTANT: Kindly ensure that PEC Utility Management has your most recent contact details on record to ensure efficient communication at all times. Always use your PEC reference number when making payments to avoid any unnecessary costs and or penalty fees.

By order

MANAGEMENT